



Oifig an Stiúirthóra Náisiúnta
Géaroibríochtaí

Aonad 4A, Áras Dargan, An Ceantar Theas,
An Bóthar Míleata, Cill Mhaighneann, Baile
Átha Cliath 8, D08 NN9V

Office of the National Director Acute
Operations

Unit 4a, The Dargan Building, Heuston
South Quarter, Military Road,
Kilmainham, Dublin 8, D08 NN9V

www.hse.ie
[@hselive](https://twitter.com/hselive)

t 01 795 9971
e acute.operations@hse.ie

27th October 2023

Deputy David Cullinane,
Dáil Éireann
Leinster House
Dublin 2.

PQ 45844/23

To ask the Minister for Health the number of hospital-initiated scheduled care cancellations, by appointment type, for each quarter and for September for each year 2022-2023 to date, inclusive by hospital group and hospital, in tabular form.

PQ 45845/23

To ask the Minister for Health the number of cancer-related appointments and procedures which were cancelled for each quarter and for September for each year 2022-2023 to date, inclusive, by hospital, for adults and for children, in tabular form.

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

Response:

In relation to the collection of data associated with hospital cancellations for scheduled care activities in the context of your questions above. Hospitals and Hospital Groups working with the HSE worked in 2022 to develop a process for the collection and collation of data on cancellations. Data collection commenced in February 2022 and over the subsequent months became streamlined and now forms as part of a process that is in place for weekly collection of data associated with Hospital initiated cancellations.

The following information has been provided:

The number of hospital-initiated scheduled care cancellations, by appointment type, for each quarter and for September for each year 2022-2023 to date, inclusive by hospital group and hospital, in tabular form.



It should be noted that that in Q1 2022 this data collection process commenced so the information in Q1 and early Q2 2022 is incomplete in some cases. Furthermore, the current information collected does not cover specifically cancer-related appointments. The information does cover chemotherapy however this is for both cancer and non-cancer related treatments. This information is subject to ongoing validation.

Definition of a hospital initiated inpatient/day case cancellation:

A hospital-initiated cancellation of an outpatient or inpatient/day case procedure is defined as the rescheduling of a patient To Come In (TCI) date by the hospital due to circumstances beyond its control. It is important to note that the cancellations included in the report could represent in some cases patients who have been cancelled on more than one occasion.

Reasons for cancellation of scheduled care appointments:

Hospitals may have to cancel scheduled care appointments due to factors outside their control including the following:

- I. Increased ED attendances and admissions resulting in a requirement for surge inpatient bed capacity.
- II. Unforeseen circumstances e.g., Weather events, infection outbreaks or industrial action.
- III. Sick leave which impacts on service being given at the planned time

Rescheduling hospital appointments:

Hospitals endeavour to provide the patient with as much notice as possible in relation to the cancellation of elective appointments. The National Inpatient, Day Case, Planned Procedure (IDPP) waiting list management protocol 2017 issued by the National Treatment Purchase Fund (NTPF) requires hospitals to reschedule elective care appointments within six weeks of cancellation, subject to patient confirmation regarding their availability to attend. Clinical guidance must be sought when managing and rescheduling patients cancelled by the hospital. This is necessary to ensure that urgent and vulnerable patients are rescheduled appropriately. Patients cancelled by the hospital will not have their waiting list date reset.

I trust that this answers your question.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Trish King', written over a horizontal line.

Trish King
Acute Operations